

### DATA DEMOCRATIZATION: TABLEAU # BEYOND

#### WEBINAR // TUE MARCH 24, 2015

#### Agenda

- + Introduction of Insight Rocket
- + Why data democratization?
- + Today's alternatives & challenges
- + Introducing interactive storytelling
- + Insight Hub demo
- + Closing thoughts

#### **Insight Rocket**

Founded in 2010 to bring the power of data warehousing and BI to marketing analytics

- + Seamless blending of best-in-class technologies
- + Deep experience in marketing and digital analytics'
- + Innovators in the art of interactive storytelling

#### **Proven Success**

We are proud to serve some of our leading global brands from a wide range of industries including:



### DATA DEMOCRATIZATION

INSIGHTROCKET.com » DATA DEMOCRATIZATION: TABLEAU + BEYOND

#### **DATA DEMOCRATIZATION**

Allowing everyone in the organization to directly benefit from any data that could lead to improved effectiveness, without the need for intermediaries.

# Why is Data Democratization important?

WHY IS DEMOCRATIZATION IMPORTANT?

# 61% of marketers don't use marketing analytics to influence their organization's behavior or actions.

Demand Metric Research Corp.

#### WHY IS DEMOCRATIZATION IMPORTANT?

By 2018, the United States alone could face a shortage of 140,000 to 190,000 people with deep analytical skills and a shortage of 1.5 million managers and analysts who have the ability to understand...data. McKinsey & Co. EVEN IF WE HAD ENOUGH ANALYSTS...

#### Intermediaries can inhibit speed and creativity decreasing data-driven decision making.

#### Where are we today?

- » Most decision-makers need help from analysts when important questions arise
- » Most analysts need help from coders/IT to access, analyze, and visualize new types of data

#### Citizens in our Data Democracy

Each persona has distinct needs and strengths.

- + Coders / IT
- + Data Scientists
- + Analysts
- + Knowledge Workers
- + Information Consumers

#### **Data Resources**

## Each RESOURCE has its strengths and limitations.

- + Raw Data
- + Data Warehouses
- + Spreadsheets
- + Reports (push/pull)
- + Dashboards

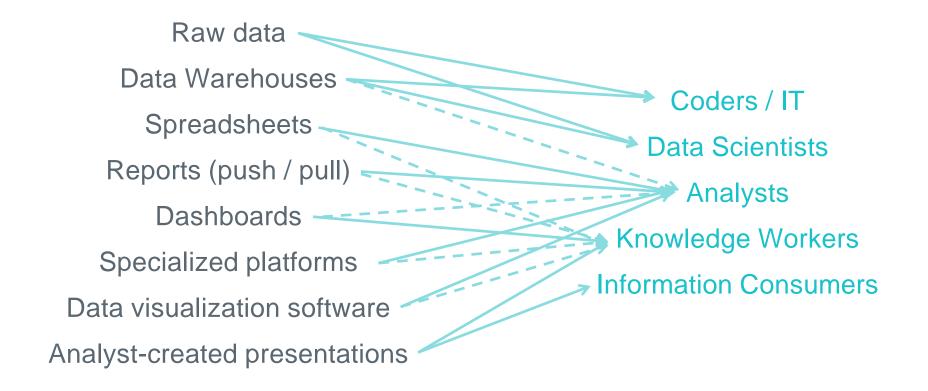
- + Specialized Analytics Platforms (Google Analytics)
- + Data Visualization Software
- + Analyst-created
  - Presentations

# Can we simply give appropriate access and call it democratization?

Raw data Data Warehouses Spreadsheets Reports (push / pull) Dashboards Specialized platforms Data visualization software Analyst-created presentations

Coders / IT Data Scientists Analysts Knowledge Workers Information Consumers

## Can we simply give appropriate access and call it democratization?



#### The Problem

Many data citizens cannot independently, safely and efficiently find out what they need to know.

TOO FEW OPTIONS offer a good mix of:

- + Flexibility + Simplicity
- + Depth + Saftey

The Risks

Simply widening access to data can result in:

Wasted time and effort
 Frustration
 Clogged system resources

» Dissemination of false interpretations

**Knowledge Workers Resources** 

Who are they today in your organization?

We need to:

- + Help them become more effective and efficient
- Convert more passive Information Consumers into Knowledge Workers

#### **Knowledge Workers Resources**

Raw data Data Warehouses Coders / IT **Spreadsheets Data Scientists** Reports (push / pull Analysts Dashboards **Knowledge Workers** Specialized platforms Information Consumers Data visualization software Analyst-created presentations

#### **Spreadsheets**

#### Indispensable, but not the way forward

- + Ubiquitous
- + Flexible

- + Minimal interactivity
- + Weak data visualization
- + Error-prone
- + Poor data governance
- + Difficult to share
- + Not scalable

Reports

#### More of a starting than an end point

- + Widely available
- + Often detailed

- + Siloed / narrow
- + Often overly verbose
- + Poor or no visuals
- If scheduled, create noise
- + Lack interpretation

#### Dashboards

#### Vary widely in effectiveness & ROI

- + Visual
- + Interactive
- + Broad

- + Expensive to create
- + Not agile
- + Often lack depth
- + Minimal interpretation
- + Often questionable ROI

Specialized Platforms (e.g. GA)

## More suited to analysts than knowledge workers

- + Powerful
- + Tightly integrated

- + Limited breadth of data
- + Limited flexibility
- + Complex beyond basics
- + Lack of interpretation

Data Visualization: Tableau Software

A breakthrough for analysts, less so knowledge workers

- + Powerful
- + Flexible

- + New skill to learn
- + Availability / expense
- + Dependence on structure
  - of available data
- + Limited interpretation

Analyst Presentations Indispensable, but not data democratization

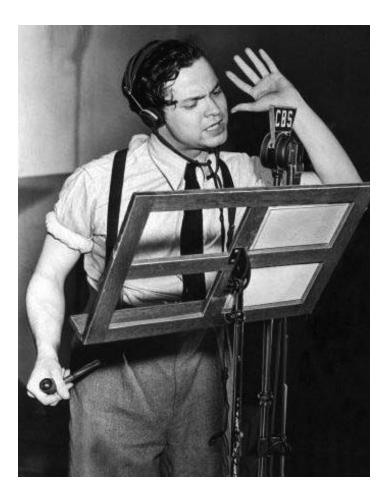
- + Context
- + Interpretation

+ Expense
+ Limited frequency
+ Lack of interactivity

#### Interactive Storytelling

#### A new way forward:

- + Engage Interest
- + Convey Meaning of Data
- + High-Impact Dialogue
- + Motivate Action
- + Maintain Interactivity



STORYTELLING INSPIRATION

### STORIES ARE JUST DATA WITH A SOUL.

DR. BRENE BROWN, UNIVERSITY OF HOUSTON

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INSIGHT ROCKET IN ACTION

### DEMO

#### **Our Solution**

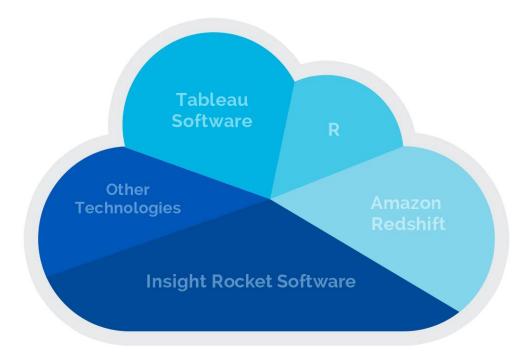
A business intelligence and marketing analytics platform that empowers teams with a simplified, accelerated and effective method for:

- + Data Integration
- + Data Management
- + Intelligent Alerting
- + Predictive Analysis
- + Data Visualizations
- + Data Democratization

- + Analytics Storytelling
- + Communication/Feedback
- + And More



#### **Best-of-breed technologies**



#### **INSIGHTHUB**

**INSIGHT ROCKET EMPOWERS** 

Insight Hub helps transform analysts into storytellers, thereby realizing the potential of your data.

#### **Closing Thoughts**

Data democratization requires commitment

- + Understand your organization's data personas
- + Identify appropriate resources by persona
- Design from the ground up for democratization
- + Measure your data democratization progress

THANK YOU

# We appreciate you joining our webinar of *Data Democratization: Tableau & Beyond*, today.

Please feel free to share your questions and comments with us. If you would like more information or you are interested in seeing a more comprehensive demo of Insight Hub (data integration, intelligent alerting and more), please contact David Millrod at (609) 897-0142 or <u>dmillrod@insightrocket.com</u>.